

Workplace Conflict Assessments



Increasingly Organisations are recognising human and financial costs of unresolved conflict. Retention of employees and customers, productivity, reputation and profitability are all at risk if there is no effective, integrated system for the prevention, management and resolution of workplace conflict.

CORP works with your Organisation to develop a flexible customised, comprehensive range of options to minimise the hidden costs of preventable conflict, strengthen staff competencies in resolving conflict and reduce and effectively manage organisational conflict.

CORP Conflict Management empower employees to engage constructively to resolve conflict.

What is Workplace Conflict Assessment?

Typically a workplace conflict assessment involves teams, work units and larger groups where there are a range of issues. Processes may include:

- Briefings and meetings to agree process
- Individual interviews
- Mediation(s) as required
- Facilitated group discussion
- Team development e.g. Agreed Behaviours
- Education sessions e.g. Prevention of Bullying and Harassment
- Individual Coaching and counselling referrals
- Can involve follow up and on-going support

Workplace conflict assessment interviews are usually conducted to determine the source of the problem within the workplace. Interviews can be conducted via teleconferencing or face to face. Individual interviews can take up to 1.5 hours and the information sourced is used in the development of a report.

The conflict assessment report is collated at the conclusion of the interview process and outlines main issues of concern felt by the parties involved, and recommendations. The report is provided to the organisation and can be used to assist in moving the workplace towards a conflict-free environment.

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